

2024 WINTER SURVEY RESULTS

Q1: Have you sponsored an individual in our Training Network?

- #1 Yes (59%)
- #2 No (41%)

Q2: Do you and your sponsored individuals understand how the Training Network works? If not, please explain why and what we could do to make this process better in the future.

- #1 Yes (80%)
- #2 No (20%)

Q3: Has the Training Network Orientation helped you better understand the program?

- #1 Yes (63%)
- #2 Somewhat (24%)
- #3 No (12%)

Q4: Are you familiar with the new eligibility requirements for the Training Network that started in January 2024?

- #1 Yes (52%)
- #2 No (48%)

Q5: How can we increase awareness about the Training Network?

- #1 Emails (71%)
- #2 Facebook (15%)
- #3 Word of Mouth (13%)
- #4 Instagram (1%)

Q6: Is our communication with you and your sponsored individuals satisfactory?

Average Answer: 67/100
(100 being the best)

Q7: If you have participated in the Training Network, what do you like most about it? Is there anything you would change?

Average Comment:
Communication/Support/Easy Access to Learning

Q8: If you have participated in the Training Network, describe how this program has made an impact on you.

Average Comment:
Financially Beneficial/Helped Train Staff/ Helped with Hiring New Staff

Q9: Are you aware of the most up-to-date training timelines and test requirements?

- #1 Yes (58%)
- #2 No (42%)

Q10: Do you find it difficult to understand the training and certification process for HCA and CNA?

- #1 No (78%)
- #2 Yes (22%)

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Q11: What kind of webinars topics would you like to see?

Average Answer: All answers varied; no top subject

Suggestions included: HCA Training & Testing and Behaviors Management

Q12: Have you ever used us for recruitment assistance?

- #1 No (88%)
- #2 Yes (12%)

Q13: How could our recruitment assistance be improved?

Average Answer: All answers varied or were unfamiliar with this resource

Suggestions included: Creating more awareness and hosting a webinar on how recruitment resources work.

Q14: Would you use us for recruitment assistance again in the future?

- #1 Yes (83%)
- #2 No (17%)

Q15: Have you participated in our new Care Navigation program to access affordable health insurance?

- #1 No (93%)
- #2 Yes (7%)

Q16: How many staff in your adult family home have we helped with care navigation?

- #1 None
- #2 Two staff members
- #3 Three staff members

Q17: Is this the first time you have purchased health insurance?

- #1 No
- #2 Not applicable
- #3 Yes

Q18: Do you feel you saved money by working with our Care Navigation Specialist and the Washington Health Benefit Exchange?

- #1 No (50%)
- #2 Not applicable/Unsure (36%)
- #3 Yes (14%)

Q19: Would you or your sponsored individuals benefit from language access support (interpreters) to guide you through the training and certification process in your preferred language?

- #1 No (72%)
- #2 Yes (28%)

Q20: What are the languages commonly spoken in your adult family home?

- #1 English Only
- #2 English/Tagalog
- #3 English/Spanish
- #4 English/Swahili