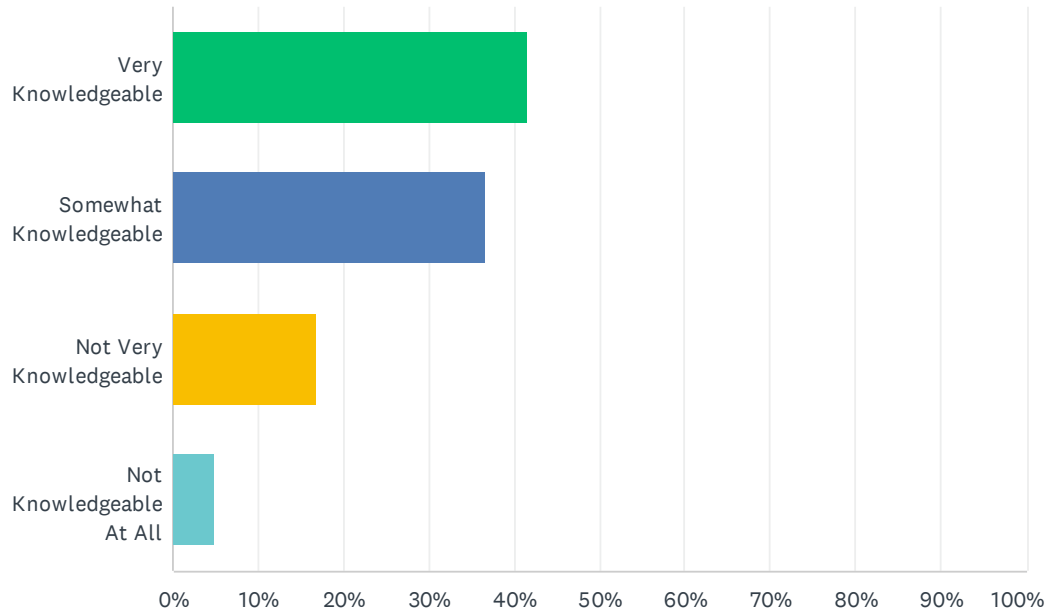


Q1 How would you rate your current knowledge of available Adult Family Home Training Network programs?

Answered: 142 Skipped: 2



| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|------------|
| Very Knowledgeable | 41.55% | 59 |
| Somewhat Knowledgeable | 36.62% | 52 |
| Not Very Knowledgeable | 16.90% | 24 |
| Not Knowledgeable At All | 4.93% | 7 |
| TOTAL | | 142 |

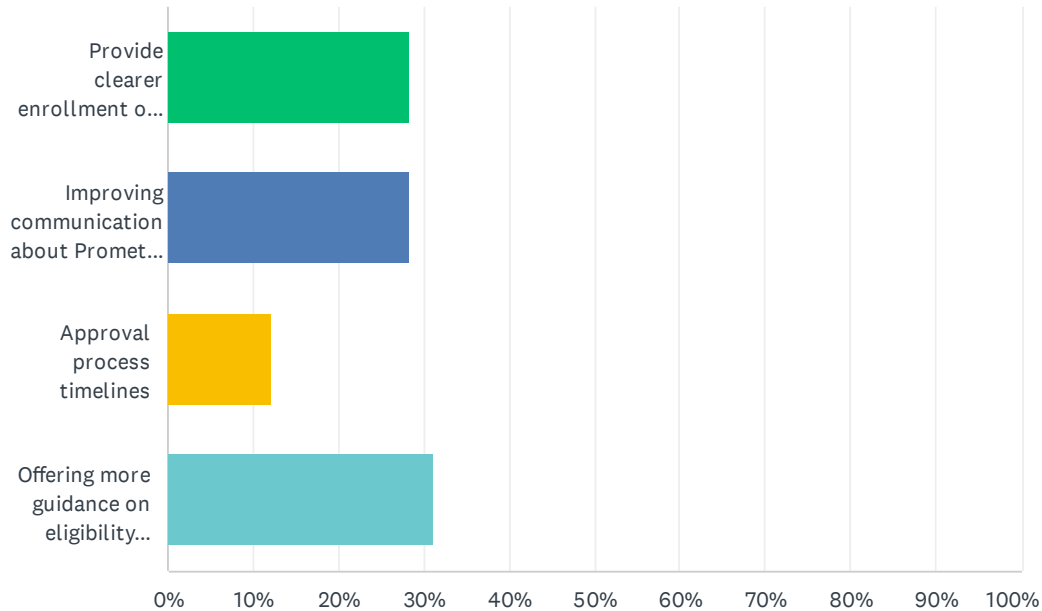
| # | COMMENT: | DATE |
|---|--|--------------------|
| 1 | My experience with the Long-Term Care Foundation amazing great. Please Keep up doing what you all are doing. | 7/28/2025 5:55 PM |
| 2 | Very good | 7/24/2025 7:42 AM |
| 3 | We get all our training thru Adult Family Home counsel and DHS special classes | 7/15/2025 5:13 PM |
| 4 | Need more knowledge | 7/11/2025 3:09 PM |
| 5 | We have not used it yet, so are not very knowledgeable. | 7/11/2025 2:15 PM |
| 6 | I get most of the information through my E mail | 7/9/2025 9:11 AM |
| 7 | All the lies the AFHC previous ED shared. WHO is the beneficiary of this 4 million | 7/2/2025 8:58 PM |
| 8 | Feels like it is hard to communicate when we have questions and don't know where to go for answers. | 7/2/2025 4:33 PM |
| 9 | I'm starting to become an AFH provider and currently, I have been an RN w/BSN for the past ten years. | 6/28/2025 10:12 AM |

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| | | |
|----|--|--------------------|
| 10 | Do the training online courses not listening to the lecturer. Online courses make sense to get CE credits. The lecturer doesnt know if the listener is listening from her/his lectures. Online read the contents and take a test to get credits. | 6/27/2025 2:22 PM |
| 11 | I have used it several times. | 6/25/2025 7:10 PM |
| 12 | They are kind enough to explain what I do understand and answer my questions with respect, it's so helpful thank you | 6/25/2025 1:31 PM |
| 13 | Learnt more | 6/24/2025 11:19 AM |
| 14 | I have used the network to train caregivers | 6/17/2025 10:50 AM |
| 15 | Learning more all the time. | 6/17/2025 10:50 AM |
| 16 | The training was so thorough and clear. | 6/17/2025 10:48 AM |
| 17 | My home has benefitted by having 2 caregivers go thru the program. | 6/10/2025 11:03 AM |
| 18 | I leant a lot in the conference | 6/4/2025 4:44 PM |
| 19 | You should conduct this type of conference every 6 months | 6/3/2025 1:52 PM |
| 20 | Training helped | 6/3/2025 1:51 PM |
| 21 | Learnt a lot today | 6/3/2025 1:51 PM |
| 22 | There is a lot of information that should be shared. | 5/10/2025 12:21 AM |

Q2 When using the Training Network, how can we improve your experience?

Answered: 116 Skipped: 28



| ANSWER CHOICES | RESPONSES |
|---|------------|
| Provide clearer enrollment or registration instructions | 28.45% 33 |
| Improving communication about Prometric vouchers or stipend processes | 28.45% 33 |
| Approval process timelines | 12.07% 14 |
| Offering more guidance on eligibility requirements | 31.03% 36 |
| TOTAL | 116 |

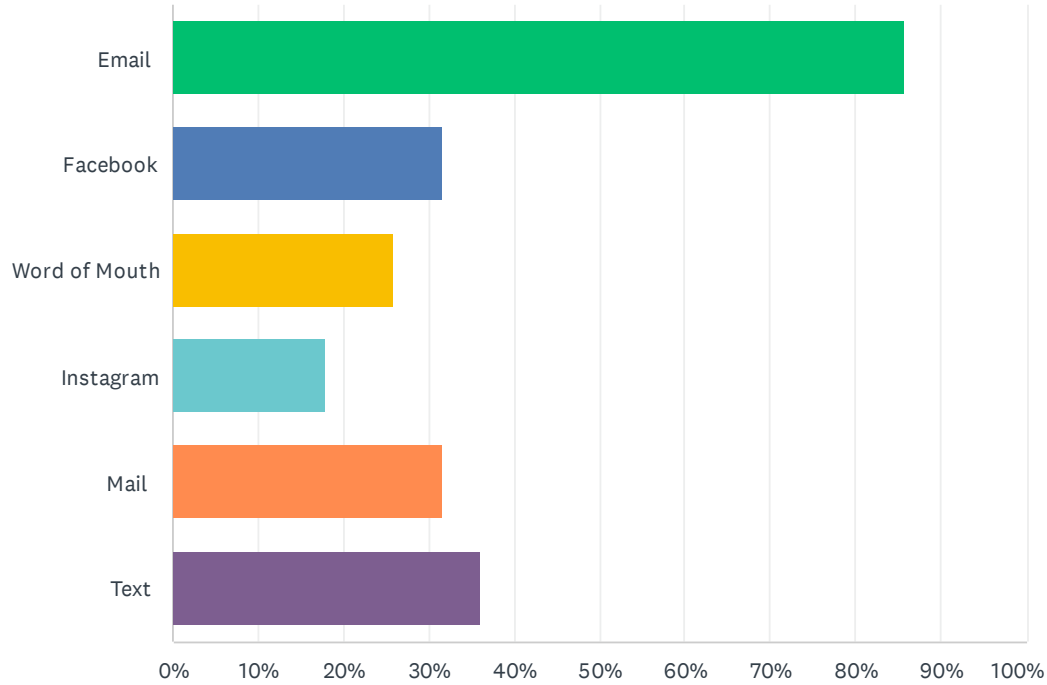
| # | OTHER (PLEASE SPECIFY): | DATE |
|---|--|--------------------|
| 1 | Cannot locate a zoom training/onboarding orientation, they used to be offered for at least providers? Would be helpful for new caregivers, too. | 7/29/2025 12:03 PM |
| 2 | offer some of the trainings in person if possible. | 7/29/2025 11:52 AM |
| 3 | As I said the experience I had with the staff spacial Mr, Brown has been great. All I can say is thank you LTCF for offering an amazing service to help us all to do better on what we do. | 7/28/2025 5:55 PM |
| 4 | none | 7/14/2025 4:56 PM |
| 5 | Haven't used it yet. | 7/11/2025 2:15 PM |
| 6 | Although this has already improved. There used to be question about how the stipend was being disbursed. | 7/5/2025 4:31 PM |
| 7 | Open up training resources to medical providers who join the Council | 7/5/2025 10:31 AM |
| 8 | No thank you | 7/2/2025 8:58 PM |
| 9 | Have not really looked into it yet to give a clear answer | 7/1/2025 11:36 AM |

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| | | |
|----|---|--------------------|
| 10 | Please allow to select more than one selections. Use check boxes instead of radio buttons for this question. | 7/1/2025 7:51 AM |
| 11 | Offer more training | 6/28/2025 8:04 PM |
| 12 | online makes more sense than listening to the lecturer that I can't understand. | 6/27/2025 2:22 PM |
| 13 | It was pretty easy. | 6/25/2025 7:10 PM |
| 14 | It can be confusing | 6/20/2025 11:07 PM |
| 15 | I was happy to learn more about the stipend at the Vancouver conference I had used it once | 6/17/2025 10:50 AM |
| 16 | Retroactive reimbursement for those of us learning after trained staff and paid out of pocket | 6/17/2025 10:50 AM |
| 17 | I think everything was presented well | 6/17/2025 10:48 AM |
| 18 | I would like to see this out in our community more. Maybe helping seniors who are interested in the nursing field could really benefit from this. | 6/17/2025 10:48 AM |
| 19 | Timeline from the orientation to enrollment for the training | 6/10/2025 2:47 PM |
| 20 | It has been good and clear | 6/10/2025 12:51 PM |
| 21 | Everything is clear | 6/10/2025 11:03 AM |
| 22 | All of these things would be helpful. But reading this I'm curious what the voucher/stipend process is? I hadn't heard of this before... | 5/10/2025 10:12 AM |

Q3 How can we raise awareness about the Adult Family Home Training Network?

Answered: 139 Skipped: 5



| ANSWER CHOICES | RESPONSES |
|------------------------|------------|
| Email | 85.61% 119 |
| Facebook | 31.65% 44 |
| Word of Mouth | 25.90% 36 |
| Instagram | 17.99% 25 |
| Mail | 31.65% 44 |
| Text | 35.97% 50 |
| Total Respondents: 139 | |

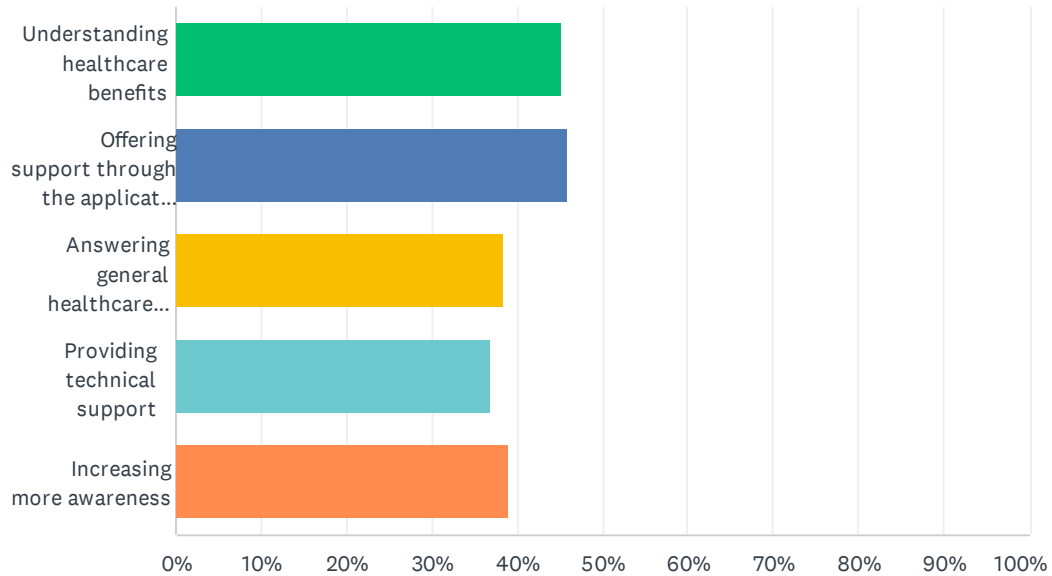
| # | COMMENT: | DATE |
|---|--|--------------------|
| 1 | I tend to read snail mail now, more than ever. | 7/29/2025 12:03 PM |
| 2 | I think not many people know what LTCF has provided to support as so it would be great to spread the awareness on all platforms that way more people would be benefited as I have. | 7/28/2025 5:55 PM |
| 3 | Send out Mail in all forms | 7/11/2025 3:09 PM |
| 4 | I think you do a good job with awareness. I get a lot of emails with info. | 7/11/2025 2:15 PM |
| 5 | Through Adult Family Home Council | 7/11/2025 1:08 PM |
| 6 | E mail works better. | 7/9/2025 9:11 AM |

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| | | |
|----|---|--------------------|
| 7 | I don't know if our resource managers are very up to date on this, so it would be helpful if they could tell us about it. | 7/2/2025 4:33 PM |
| 8 | text then press the browser automatic goes to the lecturer. | 6/27/2025 2:22 PM |
| 9 | Conferences? HCA schools? | 6/25/2025 7:10 PM |
| 10 | I learn about training via Facebook and emails | 6/17/2025 10:50 AM |
| 11 | Mail out to all AFH owners | 6/10/2025 11:02 AM |
| 12 | Talking about the training in the AFH chapter meetings | 6/4/2025 4:44 PM |
| 13 | All those helps | 6/3/2025 1:51 PM |
| 14 | I wouldn't be looking for info like this on social media. | 5/10/2025 10:12 AM |
| 15 | Use all methods of communication. | 5/10/2025 12:21 AM |

Q4 How can we best assist you with our Care Navigation services?

Answered: 133 Skipped: 11

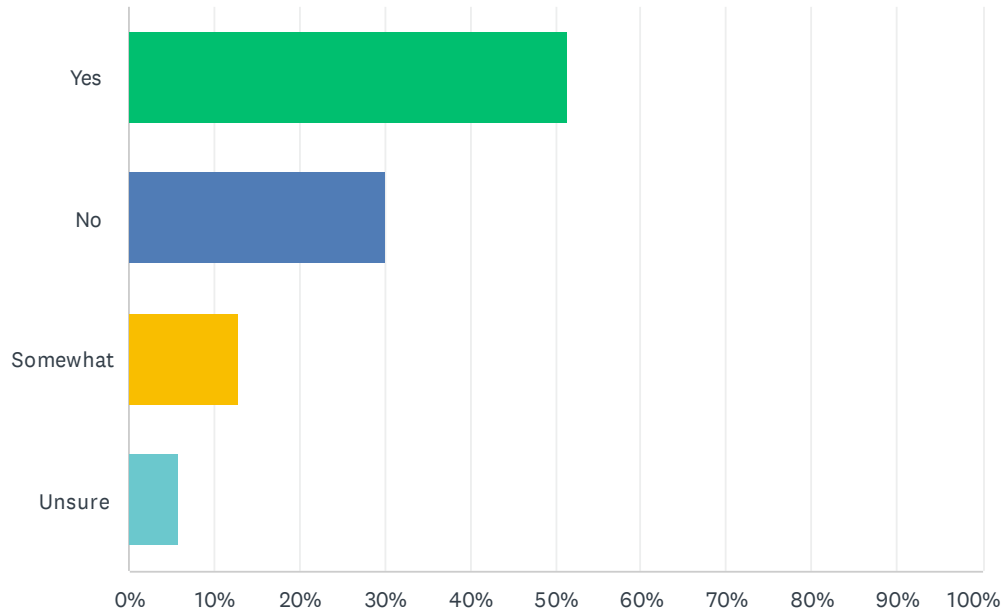


| ANSWER CHOICES | RESPONSES |
|--|-----------|
| Understanding healthcare benefits | 45.11% 60 |
| Offering support through the application process | 45.86% 61 |
| Answering general healthcare benefit questions | 38.35% 51 |
| Providing technical support | 36.84% 49 |
| Increasing more awareness | 39.10% 52 |
| Total Respondents: 133 | |

| # | OTHER (PLEASE SPECIFY): | DATE |
|---|--|--------------------|
| 1 | Continual Communication | 7/11/2025 3:09 PM |
| 2 | Not really sure what this is? | 7/11/2025 2:15 PM |
| 3 | Waste of money | 7/2/2025 8:58 PM |
| 4 | Better quality of conferences and information you put out is so outdated. | 6/25/2025 1:19 PM |
| 5 | Always need help getting forms done. Also would be nice if homes would know the benefits of having one Medicaid client... | 6/17/2025 10:50 AM |
| 6 | I am interested in healthcare insurance for providers and caregivers. Currently my caregivers are paying a lot for ER visits and hospital treatments. I would really appreciate a program that pays for language tutoring for caregivers that are already hired but need to improve their english proficiency. This will go a long way in enhancing communication and overall efficiency in the adult family home industry | 6/4/2025 4:44 PM |

Q5 Are you aware of the Language Access Support Program?

Answered: 140 Skipped: 4

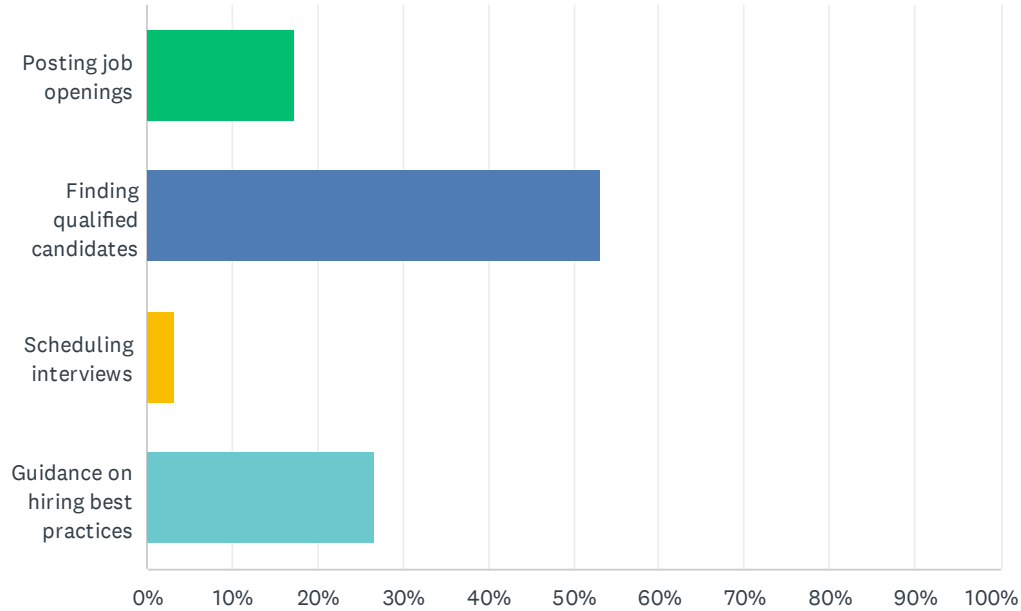


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Yes | 51.43% | 72 |
| No | 30.00% | 42 |
| Somewhat | 12.86% | 18 |
| Unsure | 5.71% | 8 |
| TOTAL | | 140 |

| # | COMMENT: | DATE |
|----|---|--------------------|
| 1 | need more information | 7/11/2025 3:09 PM |
| 2 | I know I got an email explaining it, but we are only English speakers so far. | 7/11/2025 2:15 PM |
| 3 | What a joke | 7/2/2025 8:58 PM |
| 4 | Heard a mention of it in an AFH Council meeting, but have not heard about it again. | 7/2/2025 2:15 PM |
| 5 | English but some caregiver doesn't understand well enough. | 6/27/2025 2:22 PM |
| 6 | I heard the first time yesterday on summer training | 6/25/2025 1:31 PM |
| 7 | Instead of the training schools providing the language support, is there a chance LTCF can provide or employ translators for us? This would be amazing. | 6/25/2025 1:13 PM |
| 8 | Can provide Chinese training videos and materials ? | 6/18/2025 6:36 PM |
| 9 | Not sure what languages are offered | 6/17/2025 10:50 AM |
| 10 | Just now | 6/17/2025 10:50 AM |
| 11 | I would like Swahili support for many caregivers that understand Swahili while English is their | 6/4/2025 4:44 PM |

Q6 In regard to recruitment and onboarding, what area do you need assistance with the most?

Answered: 128 Skipped: 16



| ANSWER CHOICES | RESPONSES |
|-----------------------------------|------------|
| Posting job openings | 17.19% 22 |
| Finding qualified candidates | 53.13% 68 |
| Scheduling interviews | 3.13% 4 |
| Guidance on hiring best practices | 26.56% 34 |
| TOTAL | 128 |

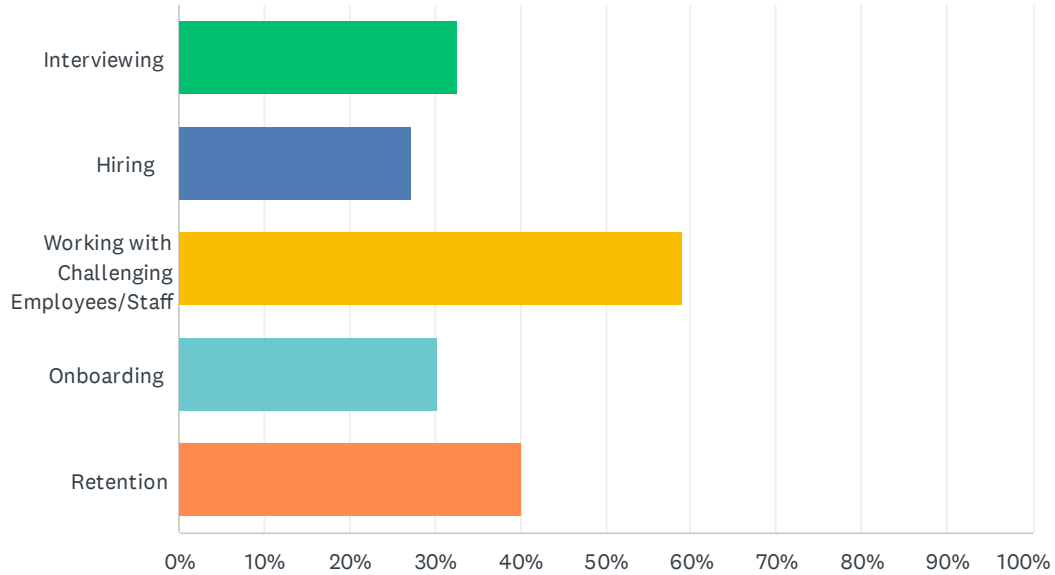
| # | OTHER (PLEASE SPECIFY): | DATE |
|---|---|--------------------|
| 1 | AFH-specific L&I training - I have no problem finding applicants | 7/29/2025 12:03 PM |
| 2 | finding AFHs that I can work with to get training | 7/10/2025 10:09 AM |
| 3 | Fair wages and benefits | 7/2/2025 8:53 PM |
| 4 | Blacklisted individuals | 7/2/2025 3:05 PM |
| 5 | How to catch there attention | 6/28/2025 8:04 PM |
| 6 | Finding hca and cna already not an RNA stupidest thing ever | 6/25/2025 1:19 PM |
| 7 | A way to guide more students to our programs from LTCF. Especially if their AFH is nearest to our location. We have a small volume of students coming from LTCF nowadays. | 6/25/2025 1:13 PM |
| 8 | Help us to find caregivers | 6/18/2025 6:36 PM |
| 9 | Could use help with posting jobs. Most responses we get never follow through or show up for interviews | 6/17/2025 10:50 AM |

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| | | |
|----|---|--------------------|
| 10 | I dont need help with this right now but I have had a hard time in the past with this. | 6/17/2025 10:48 AM |
| 11 | It's hard to find caregivers in rural areas | 6/10/2025 12:51 PM |
| 12 | The main issue happens when a new caregiver is already passed recruitment and is now onboarding and cannot measure up to the expectations. So if i can get the right caregiver in the beginning, i know onboarding will not be a challenge. | 6/4/2025 4:44 PM |
| 13 | Best practices are always helpful too, but the hardest part is always just finding the people. | 5/10/2025 10:12 AM |

Q7 What Human Resource (HR) topics would you like to learn more about?

Answered: 132 Skipped: 12

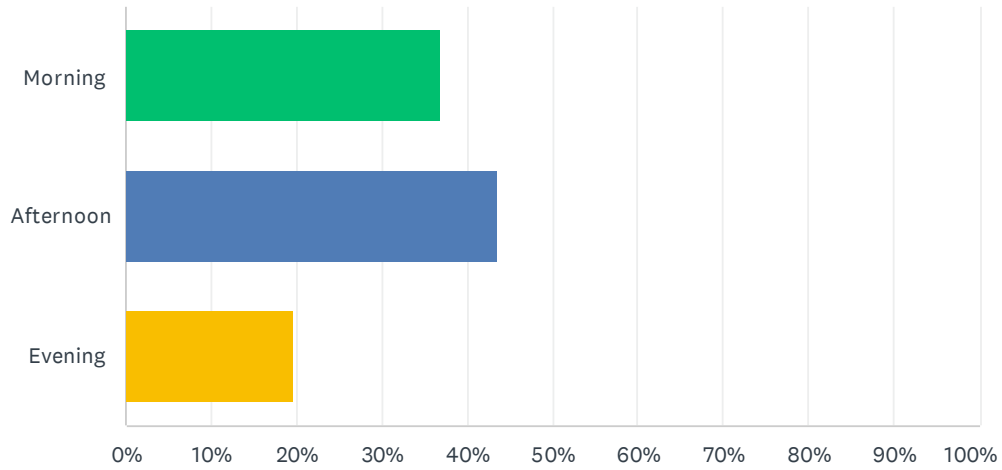


| ANSWER CHOICES | RESPONSES |
|--|-----------|
| Interviewing | 32.58% 43 |
| Hiring | 27.27% 36 |
| Working with Challenging Employees/Staff | 59.09% 78 |
| Onboarding | 30.30% 40 |
| Retention | 40.15% 53 |
| Total Respondents: 132 | |

| # | COMMENT: | DATE |
|---|--|--------------------|
| 1 | Tired of holding staff by the hand to keep their verification's up to date! | 6/17/2025 10:50 AM |
| 2 | The entire process of hiring and retaining caregivers is very hard with the competition today, any help in all the above areas is very necessary | 6/4/2025 4:44 PM |
| 3 | ALL of this is so helpful. The challenging employees is the most crazy making though. | 5/10/2025 10:12 AM |

Q8 What time of day do you prefer attending webinars?

Answered: 138 Skipped: 6

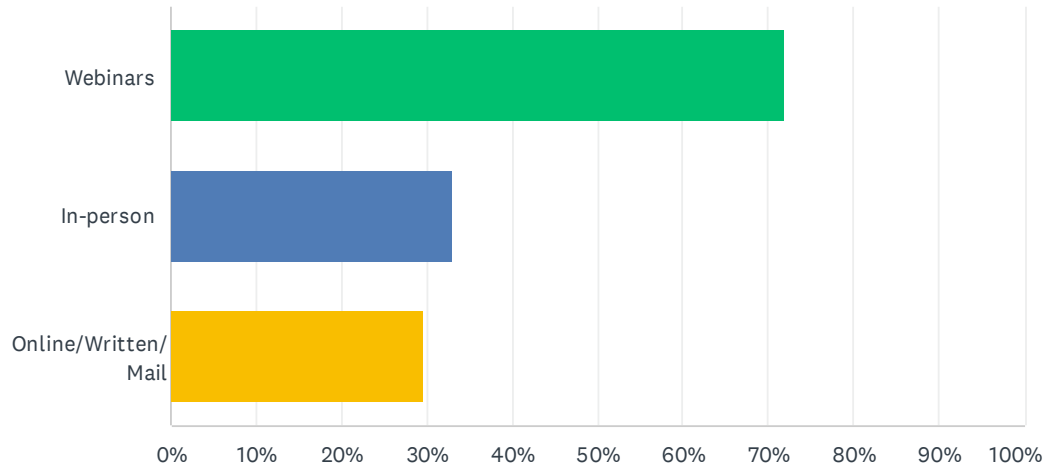


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Morning | 36.96% | 51 |
| Afternoon | 43.48% | 60 |
| Evening | 19.57% | 27 |
| TOTAL | | 138 |

| # | COMMENT: | DATE |
|---|--|--------------------|
| 1 | online is better for me to get a 1 hour CE. | 6/27/2025 2:22 PM |
| 2 | after 7:00pm | 6/18/2025 6:36 PM |
| 3 | Morning is better because i find myself more alert and attentive. Also i have less telephone interruptions in the morning. | 6/4/2025 4:44 PM |
| 4 | If it's a good webinar I will make time for it any time of day. | 5/10/2025 10:12 AM |

Q9 What formats do you find most helpful and engaging to learn new topics?

Answered: 142 Skipped: 2

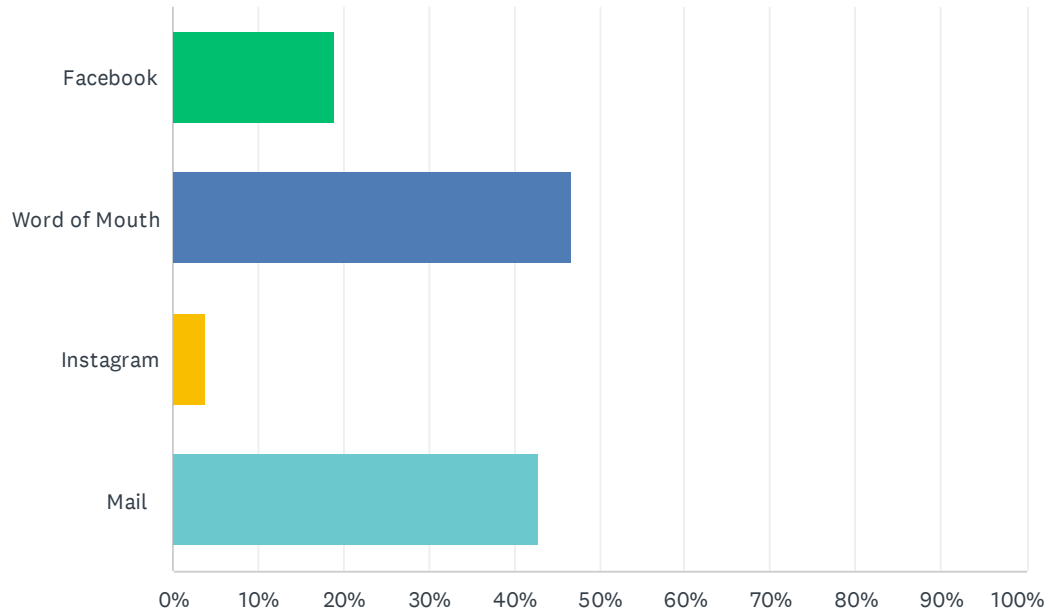


| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Webinars | 71.83% | 102 |
| In-person | 33.10% | 47 |
| Online/Written/Mail | 29.58% | 42 |
| Total Respondents: 142 | | |

| # | COMMENT: | DATE |
|---|---|--------------------|
| 1 | Yes! | 6/27/2025 2:22 PM |
| 2 | Of course all is good but when it is in person feels good too | 6/25/2025 1:31 PM |
| 3 | I like to meet people in person when i learn. The experience is more interactive and there is more networking | 6/4/2025 4:44 PM |
| 4 | HOWEVER, webinars are more practical from a time/trying to run an organization standpoint. | 5/10/2025 10:12 AM |

Q10 How did you hear about the Long-Term Care Foundation?

Answered: 105 Skipped: 39



| ANSWER CHOICES | RESPONSES |
|------------------------|-----------|
| Facebook | 19.05% 20 |
| Word of Mouth | 46.67% 49 |
| Instagram | 3.81% 4 |
| Mail | 42.86% 45 |
| Total Respondents: 105 | |

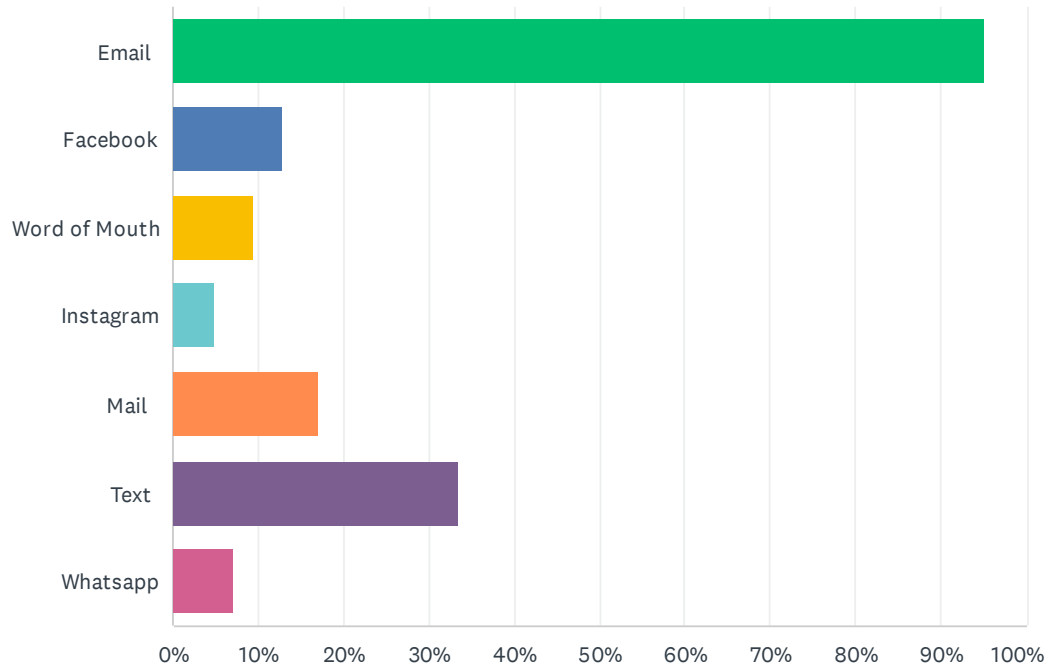
| # | OTHER (PLEASE SPECIFY): | DATE |
|----|--|--------------------|
| 1 | I don't remember! I think email. | 8/1/2025 7:55 PM |
| 2 | Adult Family Home Council | 7/28/2025 5:55 PM |
| 3 | When the program began a phone call from Shereice. | 7/22/2025 8:16 AM |
| 4 | Adult family home council | 7/14/2025 8:48 PM |
| 5 | My job | 7/14/2025 7:24 PM |
| 6 | I was an Ombudsmen before we got our home. | 7/11/2025 2:15 PM |
| 7 | Conference afh | 7/10/2025 1:15 PM |
| 8 | one of the training programs | 7/10/2025 10:09 AM |
| 9 | Em | 7/9/2025 1:03 PM |
| 10 | Email | 7/7/2025 1:15 PM |
| 11 | Adult Family Home Council | 7/3/2025 12:01 PM |

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| | | |
|----|--|--------------------|
| 12 | email | 7/2/2025 7:23 PM |
| 13 | Email | 7/2/2025 4:33 PM |
| 14 | Email | 7/2/2025 4:21 PM |
| 15 | Instructor | 7/2/2025 3:05 PM |
| 16 | AFH Council | 7/2/2025 3:00 PM |
| 17 | Received an email. | 7/2/2025 2:15 PM |
| 18 | AFH Council Conference | 7/1/2025 11:36 AM |
| 19 | Adult Family Home Concil | 7/1/2025 7:51 AM |
| 20 | AFH Council | 6/30/2025 10:48 AM |
| 21 | my AFH provider instructor (Joseph Spada) at NSCC mentioned you during class for AFH providers | 6/28/2025 10:12 AM |
| 22 | Long time ago at that time without enternet. | 6/27/2025 2:22 PM |
| 23 | AFH council | 6/26/2025 7:22 AM |
| 24 | I don't remember! I think email. | 6/25/2025 7:10 PM |
| 25 | I think email too | 6/25/2025 1:31 PM |
| 26 | Afh Council | 6/24/2025 11:19 AM |
| 27 | Email | 6/24/2025 11:06 AM |
| 28 | Email | 6/18/2025 3:47 PM |
| 29 | Family Home council | 6/17/2025 10:50 AM |
| 30 | Email | 6/17/2025 10:50 AM |
| 31 | AFH Council Conference | 6/17/2025 10:50 AM |
| 32 | CLT Care Academy | 6/17/2025 10:49 AM |
| 33 | Adult family home council | 6/17/2025 10:48 AM |
| 34 | Email | 6/10/2025 2:47 PM |
| 35 | Adult Family Home Council | 6/10/2025 12:51 PM |
| 36 | We've known about LTCF since it's inception | 6/10/2025 11:06 AM |
| 37 | Afh council conference | 6/10/2025 11:03 AM |
| 38 | I can't remember. | 6/10/2025 11:02 AM |
| 39 | Through AFH council chapter meetings, emails | 6/4/2025 4:44 PM |
| 40 | E- mail , webinars | 5/12/2025 4:40 AM |
| 41 | AFH Council lobby day. | 5/10/2025 10:12 AM |

Q11 What is your preferred channel of communication?

Answered: 140 Skipped: 4

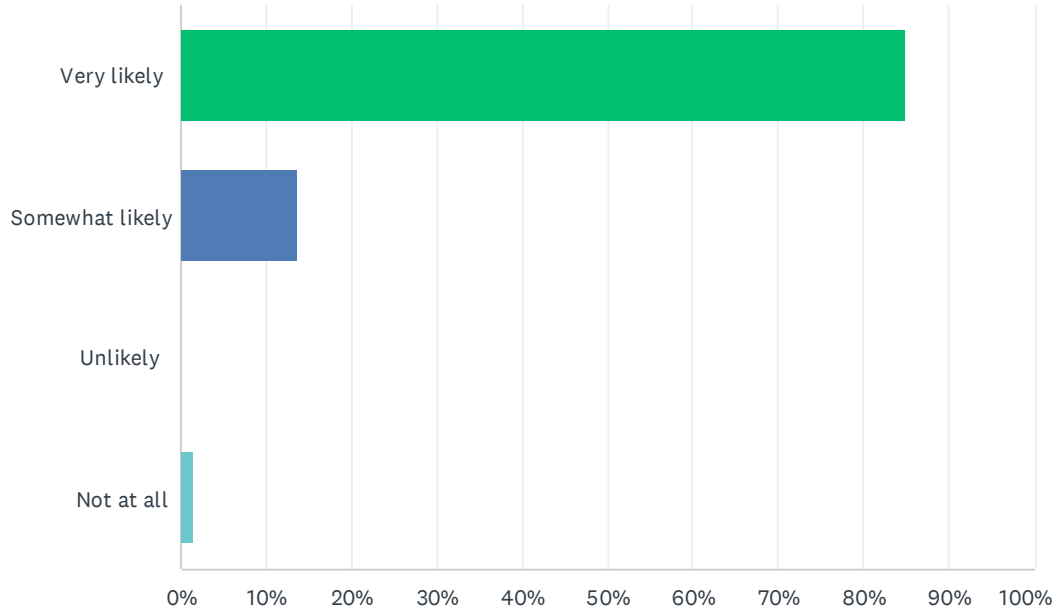


| ANSWER CHOICES | RESPONSES |
|------------------------|------------|
| Email | 95.00% 133 |
| Facebook | 12.86% 18 |
| Word of Mouth | 9.29% 13 |
| Instagram | 5.00% 7 |
| Mail | 17.14% 24 |
| Text | 33.57% 47 |
| Whatsapp | 7.14% 10 |
| Total Respondents: 140 | |

| # | OTHER (PLEASE SPECIFY): | DATE |
|---|---|-------------------|
| 1 | phone call | 7/22/2025 8:16 AM |
| 2 | AFH Council | 7/11/2025 1:08 PM |
| 3 | because everybody has a cellphone. | 6/27/2025 2:22 PM |
| 4 | I used most of the time email, word of mouth but when I need accurate information better to read emails | 6/25/2025 1:31 PM |

Q12 How likely are you to recommend the Long-Term Care Foundation to other adult family homes?

Answered: 139 Skipped: 5



| ANSWER CHOICES | RESPONSES | |
|-----------------|-----------|------------|
| Very likely | 84.89% | 118 |
| Somewhat likely | 13.67% | 19 |
| Unlikely | 0.00% | 0 |
| Not at all | 1.44% | 2 |
| TOTAL | | 139 |

| # | COMMENT: | DATE |
|---|---|--------------------|
| 1 | Unknown | 6/28/2025 9:49 PM |
| 2 | on line is great just like taking a courses in community colleges and take a test so that caregiver get a credits of 1 hour CE or more. | 6/27/2025 2:22 PM |
| 3 | Thank you | 6/25/2025 1:31 PM |
| 4 | Such helpful resources! | 6/17/2025 10:50 AM |
| 5 | I recommend it to everyone I talk to | 6/17/2025 10:48 AM |
| 6 | All AFH providers and caregivers need to know and get involved in LTCF programs. There ia a lot to benefit from especially financially. The trainings, exam fees and registration adds up to a lot of money yet the providers are very financially squeezed | 6/4/2025 4:44 PM |